Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Filing at a Glance

Companies: United Services Automobile Association, USAA Casualty Insurance Company, USAA General Indemnity

Company, Garrison Property and Casualty Insurance Company

Product Name: 2008 Tier Program SERFF Tr Num: USPX-125694460 State: Arkansas

TOI: 19.0 Personal Auto SERFF Status: Closed State Tr Num: EFT \$50

Sub-TOI: 19.0001 Private Passenger Auto Co Tr Num: AUTAR00071CGF01 State Status: Fees verified and

(PPA) received

Filing Type: Form Co Status: Reviewer(s): Alexa Grissom, Betty

Montesi

Author: SPI USAAPC Disposition Date: 07/28/2008

Date Submitted: 06/12/2008 Disposition Status: Approved

Effective Date Requested (New): 08/11/2008 Effective Date (New): 08/11/2008

09/07/2008

State Filing Description:

General Information

Project Name: 2008 Tier Program

Status of Filing in Domicile:

Project Number: AUTAR00071CGF01

Domicile Status Comments:

Reference Organization: Reference Number:
Reference Title: Advisory Org. Circular:

Filing Status Changed: 07/28/2008

State Status Changed: 06/16/2008 Deemer Date:

Corresponding Filing Tracking Number: AUTAR00071CGR01

Filing Description:

We are implementing a storage discount for use with our personal auto policy. Currently, our members are offered a Comprehensive only policy (where available) when a vehicle is placed in storage. We propose offering an online self-storage discount available to members in all locations while retaining existing coverages. The discount offered will be 90% of the base rate for all coverages except Comprehensive. The base rate for Comprehensive will be discounted 25%. The rule and discount amounts are provided in our personal auto manual pages. We are introducing our Storage

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Endorsement A155CW(01) 05-08 for use with this discount. The endorsement reduces both liability to state financial responsibility limits and collision to a maximum of the lienholder's interest only if the vehicle is driven while the discount is present.

The corresponding rate/rule filing is being submitted under filing # AUTAR00071CGR01.

Company and Contact

Filing Contact Information

Scott Hawthorne, Compliance Analyst scott.hawthorne@usaa.com 9800 Fredericksburg Road (210) 498-5315 [Phone] San Antonio, TX 78288-1033 (210) 498-5081[FAX]

Filing Company Information

United Services Automobile Association CoCode: 25941 State of Domicile: Texas 9800 Fredericksburg Road Group Code: 200 Company Type: Property &

Casualty

ATTN: Insurance Regulatory Compliance, A-03-W

San Antonio, TX 78288-1033 Group Name: USAA Group State ID Number:

(210) 498-8722 ext. [Phone] FEIN Number: 74-0959140

USAA Casualty Insurance Company CoCode: 25968 State of Domicile: Texas 9800 Fredericksburg Road Group Code: 200 Company Type: Property &

Casualty

ATTN: Insurance Regulatory Compliance, A-03-W

San Antonio, TX 78288-1033 Group Name: USAA Group State ID Number:

(210) 498-8722 ext. [Phone] FEIN Number: 59-3019540

.____

USAA General Indemnity Company CoCode: 18600 State of Domicile: Texas
9800 Fredericksburg Road Group Code: 200 Company Type: Property &

Casualty

ATTN: Insurance Regulatory Compliance, A-03-W

San Antonio, TX 78288-1033 Group Name: USAA Group State ID Number:

(210) 498-8722 ext. [Phone] FEIN Number: 74-1718283

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Garrison Property and Casualty Insurance CoCode: 21253 State of Domicile: Texas

Company

9800 Fredericksburg Road Group Code: 200 Company Type: Property &

Casualty

State ID Number:

ATTN: Insurance Regulatory Compliance, A-03-W

San Antonio, TX 78288-1033 Group Name: USAA Group (210) 498-8722 ext. [Phone] FEIN Number: 43-1803614

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Filing Fees

Fee Required? Yes
Fee Amount: \$50.00

Retaliatory? No

Fee Explanation: \$50 per form filing.

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

United Services Automobile Association \$50.00 06/12/2008 20827597

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Approved	Alexa Grissom	07/28/2008	07/28/2008

Objection Letters and Response Letters

Objection Status	Letters Created By	Created On	Date Submitted	Response Letters Responded By	s Created On	Date Submitted
Pending Industry Response	Alexa Grissom	06/24/2008	06/24/2008	SPI USAAPC	06/24/2008	06/24/2008
Pending Industry Response Filing Note	Alexa Grissom	06/16/2008	06/16/2008	SPI USAAPC	06/19/2008	06/19/2008

Subject	Note Type	Created By	Created On	Date Submitted
Status	Note To Reviewer	SPI USAAPC	07/23/2008	8 07/23/2008

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Disposition

Disposition Date: 07/28/2008

Effective Date (New): 08/11/2008 Effective Date (Renewal): 09/07/2008

Status: Approved

Comment:

Rate data does NOT apply to filing.

Overall Rate Information for Multiple Company Filings

Overall Percentage Rate Indicated For This Filing 0.000%

Overall Percentage Rate Impact For This Filing 0.000%

Effect of Rate Filing-Written Premium Change For This Program \$0

Effect of Rate Filing - Number of Policyholders Affected 0

Storage Endorsement

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Form

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Item TypeItem NameItem StatusPublic AccessSupporting DocumentUniform Transmittal Document-Property & Approved
CasualtyYesFormStorage EndorsementApprovedYes

Approved

Yes

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 06/24/2008 Submitted Date 06/24/2008

Respond By Date
Dear Scott Hawthorne,

This will acknowledge receipt of your response for the captioned filing. Please define base location as used in your response. Additionally, please advise when liability limits would be utilized if the car is not driven.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 06/24/2008 Submitted Date 06/24/2008

Dear Alexa Grissom,

Comments:

I meant to include this in the last objection response.

Response 1

Comments: The endorsement applies to a vehicle that is in storage and based in AR (regardless of its registration state). It's added to a policy when the customer chooses the optional Storage Discount. Today if a customer is not using his vehicle for an extended period of time, he can reduce his liability coverage to the minimum FR limits. Or he can remove liability altogether but then he'll have 30 days to complete a non-use affidavit and submit it to the AR Department of Finance once they learn that USAA has removed liability coverage, otherwise he'll get penalized for not having liability coverage. Our Storage Discount offers another option; it allows the member to reduce his premium while keeping his liability coverage intact in return for his agreement to not drive the vehicle, store it in a secure location and to notify us before he drives it again. The endorsement comes into play if he violates his agreement and drives the vehicle while receiving the Storage Discount. The endorsement will reduce his liability limits to the minimum FR limits for the base location but only if the vehicle is driven. While it's stored, he has his regular liability limits. The endorsement is a way for USAA to minimize our liability exposure while still keeping the customer legal with the state's

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

liability requirements.

Changed Items:

No Supporting Documents changed.

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Thank you.

Sincerely, SPI USAAPC

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 06/16/2008 Submitted Date 06/16/2008

Respond By Date
Dear Scott Hawthorne,

This will acknowledge receipt of the captioned filing. Is the full coverage endorsment still an option for the insured? Also, is the submitted endorsement offered for titled, licensed vehicles? If so, please describe more clearly when this endorsement is attached to a policy.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 06/19/2008 Submitted Date 06/19/2008

Dear Alexa Grissom,

Comments:

We have made a minor editorial change to the Storage Endorsement. Previously, the word "declarations" was not capitalized; however, on the revised form, it is now capitalized. In addition, in the last sentence, we have "unbolded" the words "or replace".

Response 1

Comments: The endorsement applies to a vehicle that is in storage and based in AR (regardless of its registration state). It's added to a policy when the customer chooses the optional Storage Discount. Today if a customer is not using his vehicle for an extended period of time, he can reduce his liability coverage to the minimum FR limits. Or he can remove liability altogether but then he'll have 30 days to complete a non-use affidavit and submit it to the AR Department of Finance once they learn that USAA has removed liability coverage, otherwise he'll get penalized for not having liability coverage. Our Storage Discount offers another option; it allows the member to reduce his premium while keeping his liability coverage intact in return for his agreement to not drive the vehicle, store it in a secure location and to notify us before he drives it again. The endorsement comes into play if he violates his agreement and drives the

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

vehicle while receiving the Storage Discount. The endorsement will reduce his liability limits to the minimum FR limits for the base location but only if the vehicle is driven. While it's stored, he has his regular liability limits. The endorsement is a way for USAA to minimize our liability exposure while still keeping the customer legal with the state's liability requirements.

Changed Items:

No Supporting Documents changed.

Form Schedule Item Changes

Form Name	Form	Edition	Form Type	Action	Action	Readability	y Attach
	Number	Date			Specific	Score	Document
					Data		
Storage Endorsement	A155CW	(05-08	Endorsement/Amendmen	ntNew		0	A155CW(
	01)		/Conditions				01).PDF

No Rate/Rule Schedule items changed.

Thank you.

Sincerely, SPI USAAPC

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Note To Reviewer

Created By:

SPI USAAPC on 07/23/2008 04:34 PM

Subject:

Status

Comments:

I noticed that the Rates/Rules filing was approved last week. Do you have a status for this filing?

Thank you.

Scott Hawthorne

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Form Schedule

Review Status	Form Name	Form #	Edition Date	Form Type Action	Action Specific Data	Readability	Attachment
Status			Date		Data		
Approved	Storage	A155CW(05-08	Endorseme New		52.00	A155CW(01)
	Endorsement	01)		nt/Amendm			.PDF
				ent/Conditi			
				ons			
Approved	Storage	A155CW(05-08	Endorseme New		0.00	A155CW(01)
	Endorsement	01)		nt/Amendm			.PDF
				ent/Conditi			
				ons			

STORAGE ENDORSEMENT

This Endorsement forms a part of the auto policy to which it is attached. The coverage provided by this Endorsement is subject to all the provisions of the policy and amendments except as they are modified below. In the event of a conflict with provisions of the auto policy or other Endorsements or Amendments, provisions of this Endorsement will control.

PART E - GENERAL PROVISIONS

CHANGES

Paragraph A. of the Changes section is replaced in its entirety as follows:

- A. The premium is based on information we have received from you and other sources.
 - 1. You agree to cooperate with us in determining if this information is correct and complete. You agree that if this information changes, or is incorrect or incomplete, we may adjust your premiums accordingly during the policy period.
 - 2. Your premium has been adjusted based on your representation that a stored vehicle exists as indicated on the declaration sheet which means that the vehicle(s) will not be driven. If a vehicle is in storage, you will not allow that vehicle to be operated without first removing this Endorsement. Except for the first seven days of this Endorsement or as provided in the Deployment provision, if the vehicle is operated while represented as being in storage:
 - a. Our limits of liability under Part A Liability Coverage will be reduced to the minimum limits of _____ per person and ____ per accident for Bodily Injury and ____ for Property Damage, as required by law, for any stored vehicle.
 - b. We will not pay for any loss under any coverage of Part D Physical Damage Coverage. However, if there is a loss payee shown on the declarations, we will pay under Collision Coverage or Comprehensive Coverage, the lesser of the following amounts to the loss payee:
 - (1) The **actual cash value**, as defined in Part D Physical Damage Coverage, of the vehicle less **your** deductible; or
 - (2) The amount owed to the loss payee; or
 - (3) The amount to repair or replace your covered auto.

STORAGE ENDORSEMENT

This Endorsement forms a part of the auto policy to which it is attached. The coverage provided by this Endorsement is subject to all the provisions of the policy and amendments except as they are modified below. In the event of a conflict with provisions of the auto policy or other Endorsements or Amendments, provisions of this Endorsement will control.

|--|

CHANGES

Paragraph A. of the Changes section is replaced in its entirety as follows:

- A. The premium is based on information we have received from you and other sources.
 - 1. You agree to cooperate with us in determining if this information is correct and complete. You agree that if this information changes, or is incorrect or incomplete, we may adjust your premiums accordingly during the policy period.
 - 2. Your premium has been adjusted based on your representation that a stored vehicle exists as indicated on the Declarations sheet which means that the vehicle(s) will not be driven. If a vehicle is in storage, you will not allow that vehicle to be operated without first removing this Endorsement. Except for the first seven days of this Endorsement or as provided in the Deployment provision, if the vehicle is operated while represented as being in storage:
 - a. Our limits of liability under Part A Liability Coverage will be reduced to the minimum limits of _____ per person and ____ per accident for Bodily Injury and ____ for Property Damage, as required by law, for any stored vehicle.
 - b. We will not pay for any loss under any coverage of Part D Physical Damage Coverage. However, if there is a loss payee shown on the Declarations, we will pay under Collision Coverage or Comprehensive Coverage, the lesser of the following amounts to the loss payee:
 - (1) The **actual cash value**, as defined in Part D Physical Damage Coverage, of the vehicle less **your** deductible; or
 - (2) The amount owed to the loss payee; or
 - (3) The amount to **repair** or replace **your covered auto**.

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Rate Information

Rate data does NOT apply to filing.

Company Tracking Number: AUTAR00071CGF01

TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: 2008 Tier Program

Project Name/Number: 2008 Tier Program/AUTAR00071CGF01

Supporting Document Schedules

Review Status:

Satisfied -Name: Uniform Transmittal Document- Approved 07/28/2008

Property & Casualty

Comments:

Attachment:

P&C Transmittal Doc and Form Schedule.PDF

Property & Casualty Transmittal Document

1.	Reserved for Insurance D Use Only	ept.	a. Date th b. Analys c. Dispos d. Date of e. Effective	ne filing into the filing into	siness al Business				
3.	Group Name								Group NAIC #
	USAA Group								200
4.	Company Name(s)				Domicile	NAIC#	FEIN #	#	State #
	United Services Automobile A	Associati	on		TX	25941	74-09	59140	
	USAA Casualty Insurance Co				TX	25968	59-30°		
	USAA General Indemnity Cor				TX	18600	74-17		
	Garrison Property and Casua	Ity Insur	ance Comp	oany	TX	21253	43-180	03614	
			1						
5. Company Tracking Number AUTAR00071CGF01									
Conta	ct Info of Filer(s) or Corporat	e Office	r(s) [includ	de toll-fre	ee number]				
6.	Name and address		itle		phone #s	FAX	#		e-mail
	Scott Hawthorne, CPCU, ChFC, CLU 9800 Fredericksburg Road, ATTN: Insurance Regulatory Compliance, A-03- W San Antonio TX 78288- 1033			800-	531-8722	210-498	-5081	scott.h	awthorne@usaa.c om
7. 8.	U U				Hawthe		C. CLU		
<u> </u>	•				·		J, J_U		
9.	Information (see General Inst Type of Insurance (TOI)	ructions	ioi descrip		tnese fields) ersonal Auto)			
10.	Sub-Type of Insurance (Sub	o-TOI)		19.0001 Private Passenger Auto (PPA)					
11.	State Specific Product code	e(s) (if					,	•	
40	applicable) [See State Specific								
13.	2. Company Program Title (Marketing Title)			⊠ For	te/Loss Cost rms thdrawal			_	Rates/Rules es/Rules/Forms iption)
14.	Effective Date(s) Requested	ı		New:	08/11/2008	8	Ren	ewal: (09/07/2008
15.	Reference Filing?			☐ Yes					
16.	Reference Organization (if a				-	-			

PC TD-1 pg 1 of 2 © 2007 National Association of Insurance Commissioners

Effective March 1, 2007

17.	Reference Organization # & Title	
18.	Company's Date of Filing	06-12-2008
19.	Status of filing in domicile	

Property & Casualty Transmittal Document

20.	This filing transmittal is part of Company Tracking #	AUTAR00071CGF01

21. Filing Description [This area can be used in lieu of a cover letter or filing memorandum and is free-form text]

We are implementing a storage discount for use with our personal auto policy. Currently, our members are offered a Comprehensive only policy (where available) when a vehicle is placed in storage. We propose offering an online self-storage discount available to members in all locations while retaining existing coverages. The discount offered will be 90% of the base rate for all coverages except Comprehensive. The base rate for Comprehensive will be discounted 25%. The rule and discount amounts are provided in our personal auto manual pages. We are introducing our Storage Endorsement A155CW(01) 05-08 for use with this discount. The endorsement reduces both liability to state financial responsibility limits and collision to a maximum of the lienholder's interest only if the vehicle is driven while the discount is present.

The corresponding rate/rule filing is being submitted under filing # AUTAR00071CGR01.

22. Filing Fees (Filer must provide check # and fee amount if applicable.)

[If a state requires you to show how you calculated your filing fees, place that calculation below]

Check #: EFT Amount: \$50.00

Refer to each state's checklist for additional state specific requirements or instructions on calculating fees.

INS02026

PC TD-1 pg 2 of 2

^{****}Refer to each state's checklist for additional state specific requirements (i.e. # of additional copies required, other state specific forms, etc.)

FORM FILING SCHEDULE

(This form must be provided ONLY when making a filing that includes forms) (Do <u>not</u> refer to the body of the filing for the forms listing, unless allowed by state.)

1.	1. This filing transmittal is part of Company Tracking # AUTAR00071CGF01								
2.	2. This filing corresponds to rate/rule filing number (Company tracking number of rate/rule filing, if applicable) Rate:AUTAR00071CGR01 Rule:AUTAR00071CGR01								
3.	Form Name /Description/Synopsis	Form # Include edition date	Or	lacement drawn?	If replacement, give form # it replaces	Previous state filing number, if required by state			
01	Storage Endorsement	A155CW(01) 05-08		lew eplacement Vithdrawn					
02				lew Leplacement Vithdrawn					
03			∏R	lew eplacement Vithdrawn					
04				lew eplacement Vithdrawn					
05			R	lew eplacement Vithdrawn					
06			∏R	lew eplacement Vithdrawn					
07				lew eplacement Vithdrawn					
08				lew Leplacement Vithdrawn					
09				lew eplacement Vithdrawn					
10				lew eplacement Vithdrawn					
11				lew eplacement Vithdrawn					